

HydroMassage Home Installation Requirements – 60Hz, USA

Technical Specifications

MODEL	IMAGE	SPECS	WEIGHT	WATER	VOLTAGE	PHASE	Amps
HM200 Lounge		91" L x 32" W x 46" H	285 lbs empty. 385 lbs with water	12 gallons distilled water	208-240 Volts	Single	30 Amp

Water Requirements: 12 gallons of distilled water is required. Distilled water is available at major supermarkets or directly from a water delivery service.

Electrical Requirements *Contact a licensed electrician to install the electrical outlet

- 220V Electrical: 208-240 Volt, single-phase, dedicated line with a 30 Amp dedicated breaker and 10-gauge wire (two hot legs and a ground). Install 6" above the floor. Locking Receptacle: 30 Amp, 250 Volt NEMA L6-30R Locking Receptacle (three prong plug).
- <u>Internet connection</u>. A strong Wi-Fi or wired internet connection is required for software updates and remote technical support





When Possible, the Electrical Outlet Should be Installed Behind Unit on Wall

Installation and Care FAQs

<u>How do I get the required 220V electrical outlet installed?</u> Any licensed electrician in your area should be able to provide a quote to install the 220V electrical outlet for HydroMassage.

<u>How much can I use HydroMassage at home</u>? The HydroMassage HM200 was designed to be used on a limited basis at home. After 30-minutes of use per hour, a 30-minute cooldown is required.

<u>Can I use this in a commercial business</u>? No, the HM200 is not designed to withstand commercial use, and any usage outside of a residential setting will void the warranty.

<u>Do I need a plumbing source for HydroMassage</u>? HydroMassage operates with 12 gallons of distilled water, and no plumbing hook-up is required.

<u>Will HydroMassage heat up the room</u>? Yes, HydroMassage units produce up to 5,000 BTU of heat while in use. Additional cool airflow into the room is helpful to maintain a comfortable temperature.

<u>Is any maintenance required?</u> We recommend draining and cleaning the HydroMassage unit 1X per year. Depending on usage, the rubber membrane should be replaced every 2 years (\$248).

<u>Are service techs available for the annual cleanings</u>? Yes, we have a network of independent techs around the country that may be hired to complete the recommend annual service for you if desired.

What happens if HydroMassage leaks? The tank has a holding reservoir under the unit which would hold all 12 gallons of water in the event of a leak.