

What to Expect from your HydroMassage® Delivery

Delivery Expectations

Prior to delivery, the driver will communicate with the onsite contact provided.

NOTE: 4 Hour delivery window will be given.

If...	Then...
Onsite contact changes	Contact Sales Support Specialist at 1+727-536-5566 Ext.1014 with the following information <ul style="list-style-type: none"> Name of contact and phone number authorized to sign and accept shipment upon arrival.

Day of Delivery

The following will occur upon the arrival of a two-man delivery team at your location:

IMPORTANT: If site includes stairs, contact your Sales Support Specialist to contract additional personnel to assist onsite. Please allow for a 48-hour window prior to delivery.

Step	Action
1.	<p>Delivery team will:</p> <ul style="list-style-type: none"> Remove unit from its packaging and will set-up in area designated for your HydroMassage® unit. <p>NOTE: Packaging materials and debris will be hauled and removed from premises. Removal includes cardboard crate, shrink wrap and pallet.</p>
2.	<p>Delivery Lead will ask you to do the following:</p> <ul style="list-style-type: none"> Sign a delivery receipt Complete delivery checklist <p>NOTE: Ensure to include any damage, concerns or issues on the paperwork. Please contact HydroMassage® with any concerns.</p> <p>IMPORTANT: Assembly and/or Plugging your unit to an electrical charge or adding water is not included in the delivery service.</p>