



# DELIVERY, UNPACKING AND SETUP INSTRUCTIONS



Class I, Type B, IPXO, Equipment  
Revised Jan 15, 2021

Water Requirements: 12 gallons of DISTILLED water.

Specifications  
Model HM200

Dimensions: Length 91" Width 32" Height 46"

Weight: 285lbs w/o water / 370lbs with water

Requires a doorway larger than 32" to the installation room

15395 Roosevelt Blvd.  
Clearwater FL. 33760  
[www.hydromassage .com](http://www.hydromassage.com)

PH 727-536-5566 Ext 1014  
Fax 727-536-6633  
[salesupportteam@hydromassage.com](mailto:salesupportteam@hydromassage.com)

# Unpack Unit

## 1.0 Unpacking Unit

The following instructions explain how to unpack and move your HydroMassage® unit to desired location.

### CAUTION

Use caution when removing plastic wrap, **DO NOT USE** utility knife or sharp instruments that can scratch or damage top cover and panels.

### TOOLS NEEDED



Phillips #3



Ratchet with 7/16" socket



- Step 1.1
- Cut packing bands using tin-snips or scissors, open and remove box sleeve from the bottom.



- Step 1.2
- Unwrap and remove plastic protective layer carefully. **DO NOT USE** utility knife or sharp instruments that can scratch or damage top cover and panels.
  - Remove supply box from Lounge, and place in secure area.



Step  
**1.3**

- To begin, remove the back panel by removing the 6 screws (3 on each side). Gently pull the panel away from the unit  
**IMPORTANT:** Place all panels and thumb screws in a secure location (**finished side up**)



Step  
**1.4**

- Remove the foot panel by removing the 4 screws (2 on each side).  
**IMPORTANT:** Place all panels and thumb screws in a secure location (**finished side up**)



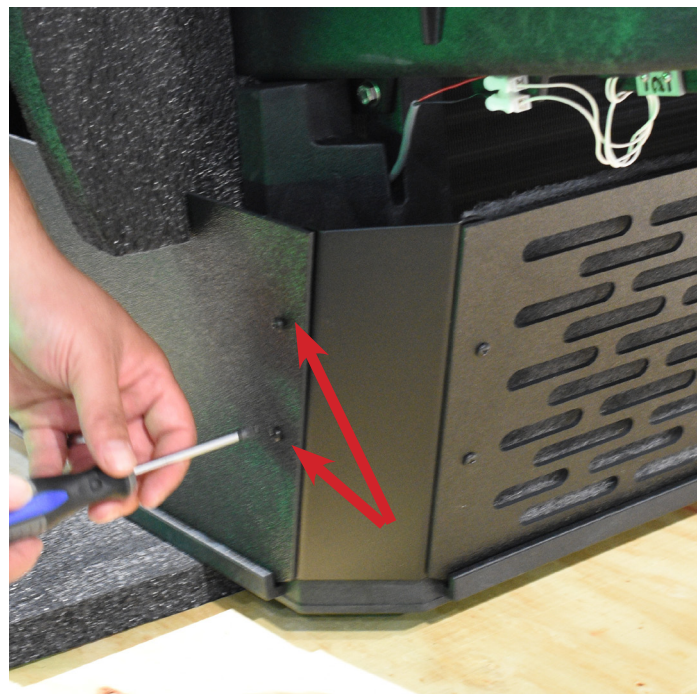
Step  
**1.5**

- Remove the side panel by pulling the top of the panel out starting at the head or foot end to unlock.
- Repeat the step to remove the remaining side panel.  
**IMPORTANT:** Place all panels and thumb screws in a secure location (**finished side up**)



Step  
**1.6**

- Starting at the foot end of the unit, remove the 2 screws as shown at each corner of the base panels. Remove the head and foot panels,
- NOTE: Be sure the front base panel with the filter is reinstalled on the front when reassembling.

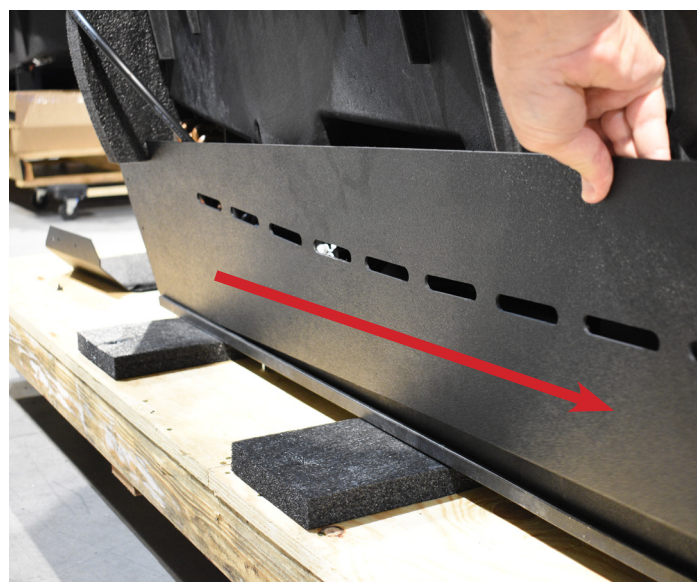


**IMPORTANT:** Place all panels and thumb screws in secure location during this process. Panels Finished side up.



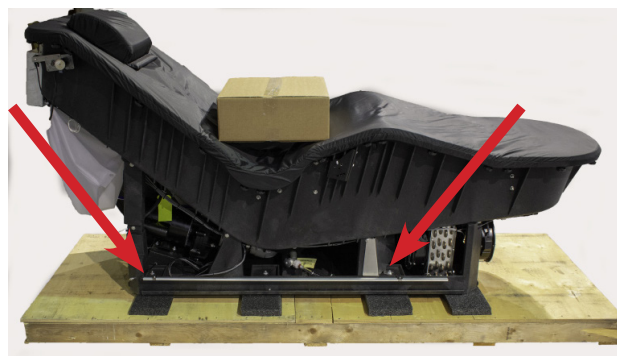
Step  
**1.7**

- Remove the 2 side base panels as shown.
- NOTE: Be sure when reinstalling side panels, the slots are curving up going towards the foot end.



Step  
**1.8**

- Remove the 2 lag bolts securing the Lounge to the plywood skid on both sides for a total of 4 using a 7/16 socket or wrench as shown in **Figure 1**.



**Figure 1.**

Step  
**1.9**

- Place the unit on a 4 wheel dolly or similar device as shown.

**CAUTION**

To prevent injury, use two people when unpacking and removing unit from shipping crate.



**UNPACKING INSTRUCTIONS COMPLETE  
TURN TO NEXT SECTION!**

## 2.0 Move Unit & Setup

The following instructions explain how to safely move and setup your HydroMassage® unit.

### CAUTION

- Use two people when moving unit, use caution not to scratch or mar the flooring.

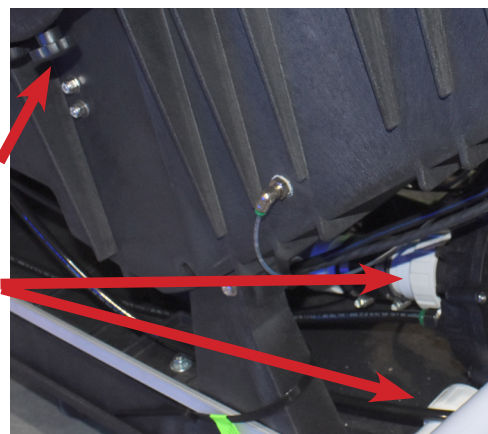
- Step 2.1
- Move and position the HydroMassage® unit in the desired location and remove from dolly.



- Step 2.2
- Before adding water, be sure to check that the 2 pump unions are tight by turning clockwise by hand (Do not use a wrench). Also check and be sure all 32 flat bar knobs around the top edge of lounge are securely tightened.

Knobs

Pump  
Unions



- Step 2.3
- Located and detach the fill spout from the fill port and remove fill cap. Thread the fill spout into the port, add the Water Treatment and 12 gal-



## Remove the Touchscreen from the shipping box and proceed

### Step 2.4

- Pulling down on the grey tabs, unhook the top cover from around the knobs to the right of the knee area and fold back the cover.



### Step 2.5

- Remove Touchscreen Mounting knobs from either side of the notch in the flat bar as show.



Knobs

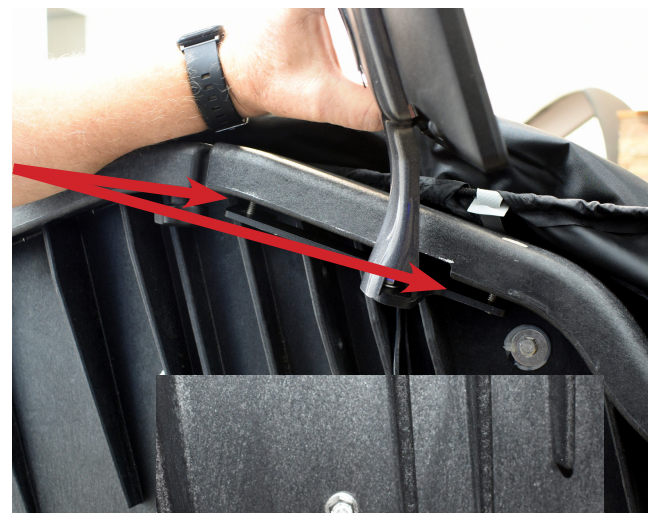
### Step 2.6

- Secure the Touchscreen bracket in place with the 2 knobs. Pull the elastic sheet cover cords back over the knobs.

NOTE: For right-hand side Touchscreen installation, please refer to page 9 at the end of this document.

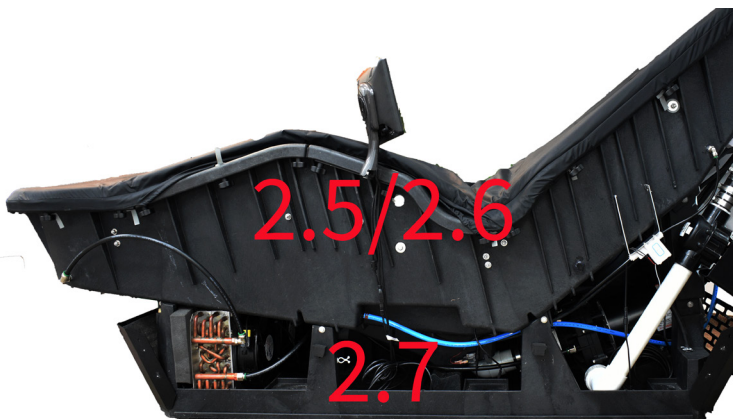
### Step 2.7

- Locate the lounge wire harness under the tank. Connect the USB cable and the power connectors.



USB

Power Cable



# 3.0 Test Unit & Reinstall Panels

Step

**3.1**

- Locate the 220 volt power cord and plug the unit in. Wait for the initialization to complete.



Step

**3.2**

- While laying on the unit, press the START button. The unit will start and begin a massage session. Raise and pressure from 1-10 and back to 1, press STOP 2x and then restart, leaving on pressure 1. While doing so, continuously check for leaks. Reinstall the panels.

NOTE: Water Temp Cold error will appear during and after initializing phase if water is below 70°. Message will continue to appear until temperature is raised to above 72°. To warm the water, \*always with someone laying on the unit\*, raise the pressure level to 10 and run for 20-30 minutes.



Step

**3.3**

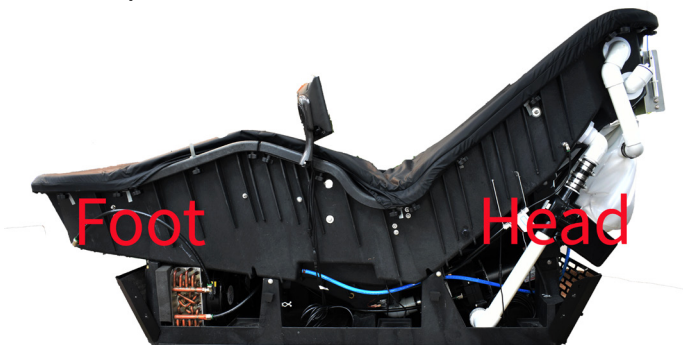
- Reinstall the 2 side base panels as shown.
- **IMPORTANT:** Be sure when reinstalling side panels, the slots are curving up going towards the foot end.



Step

**3.4**

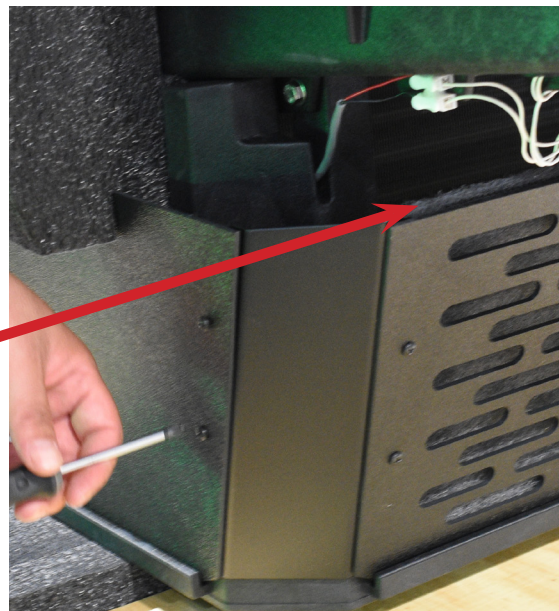
- Starting at the head end of the unit, reinstall the head end base panel and secure with 2 screws as shown at each head corner of the base panels.



Step  
**3.5**

- Reinstall the foot end base panel and secure with 2 screws as shown at each foot corner of the base panels.

**IMPORTANT:** Be sure the front base panel with the filter is reinstalled on the front when reassembling..



Step  
**3.6**

- Reinstall both side panels by lining the panel cutouts with the flat bar knobs and apply pressure inward to engage panel locks on flat bar knobs.



Step  
**3.7**

- Install foot panel by lining the knobs with the panel cutouts.

**\*Pro Tip:** Holding the foot panel in place, loosely attach with top panel screws into the clip to keep panels in place, repeat step for opposite side panels. Securely fasten all 4 screws once all panels are in place.



- 
- Step  
**3.8**
- Install back panel by centering panel with head of unit

**NOTE:** Ensure panel cutouts line up with flat bar knobs.

- Step  
**3.9**
- Install the remaining screws into panels and thread them into panel clips.



**For any issues during installation, contact HydroMassage® technical support **BEFORE LEAVING**:**

Email: [support@hydromassage.com](mailto:support@hydromassage.com)

Phone: 727-536-5566, option 1 at the prompt

For complete maintenance documentation and resources for your HydroMassage® visit [www.myhydromassage.com](http://www.myhydromassage.com)

## IMPORTANT

**PRIOR TO LEAVING THE SITE**

**\*\*\*\*GET CUSTOMER ACCEPTANCE SIGNED\*\*\*\***

**ENSURE THAT ALL PANELS ARE  
SECURED WITH SCREWS AND ALL  
PACKING MATERIAL IS REMOVED**

**END OF DELIVERY AND UNPACKING  
AND SETUP INSTRUCTIONS**

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# Optional User Right Hand Touchscreen Installation

Only Perform the following steps if you are switching Touchscreen from the user left side.

Tool needed, 7/16" wrench, Phillips Screwdriver

Step  
1

- Using a Phillips Screwdriver, remove the center screw holding the back cover in place.



Step  
2

- Place the Touchscreen face down on the top of the unit as shown with the arm stop facing up. Using the 7/16" wrench remove the bolt.



Step  
3

- Flip the bracket around 180° as shown, making sure to set the stop pin in the corresponding hole. Reinstall the bolt and tighten with 7/16" wrench. Arm should match the orientation shown (WIRE HARNESS WILL NEED TO BE MOVED UNDER THE TANK TO THE RIGHT SIDE). Replace back cover .  
[Continue with Step 2.6.](#)

